

NON-DELTA INSURANCE COVERAGE

As January 1, 2024, approaches, your actual dental insurance carrier or coverage from your current carrier may be changing. **If your insurance coverage has changed for 2024, please notify our office with the new information so services will be billed properly.**

The following is guidance for our patients on navigating current changes in their policy, and the ongoing challenge we experience as your dental care provider in obtaining your insurance information.

Jacobson Dental Group is in network with most insurance companies either directly or through third party administrators, such as Carington or Maverest.

- Carington and Maverest and other third-party administrators can change your dental plan network status at anytime
- Our office will not always be informed of this change in status, which will lead to inaccurate insurance details in our office.

PLEASE BE ADVISED THAT ALTHOUGH WE CONTACT YOUR PROVIDER TO CHECK COVERAGE, WE ARE FREQUENTLY GIVEN INACCURATE INFORMATION.

- Jacobson Dental Group is unable to assist with coverage or benefits, this is between the patient (the insured) and the insurance company
- Jacobson Dental Group does not always receive accurate information from the insurance companies
- Jacobson Dental Group cannot be held responsible for insurance information given to our office due to frequent inaccurate information given by the insurance companies

The following are suggested steps for you to follow prior to your appointment

- Contact your insurance company
- Record the name and the reference call number associated with your conversation
- This Point of contact should confirm your benefits at our office

OUR OFFICE WILL PROVIDE

- Information worksheet on our website located under “patient education”
- This worksheet will enable you to obtain the information you need for future denied services or difference in coverage

WHAT TO DO IF YOU ARE TOLD THAT JACOBSON DENTAL GROUP IS OUT OF NETWORK

- Ask about out of network benefits with your plan
- **Even though your third-party administrator considers our office out of network, you still may have similar coverage as in network**